

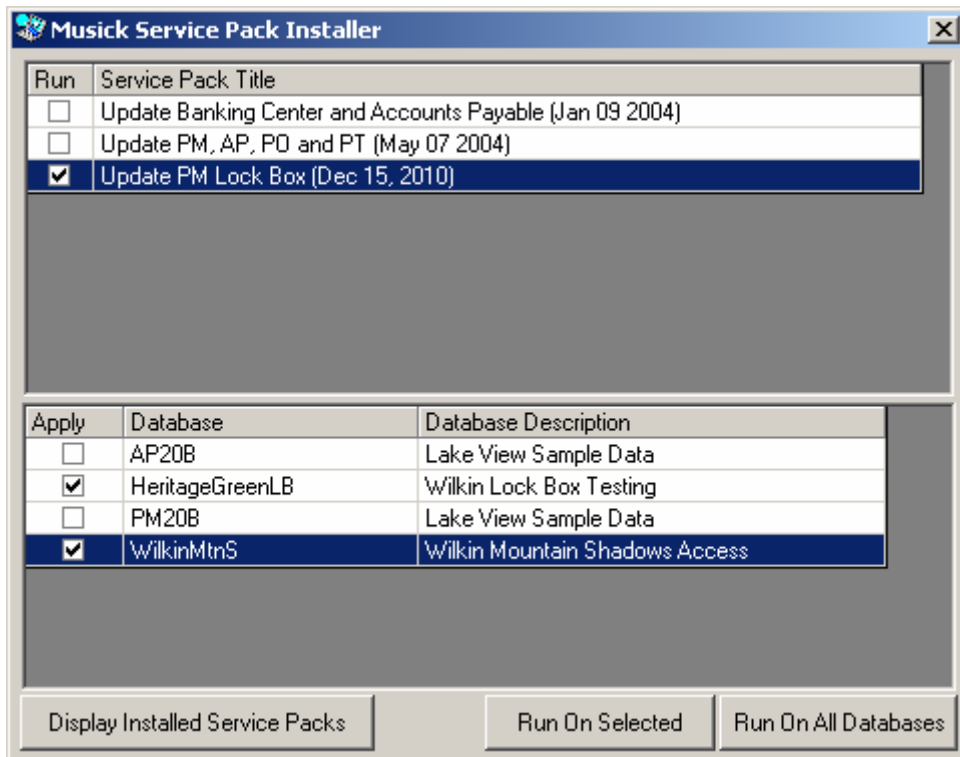
Property Manger 2011-07 Installation and Upgrade

Property Manager Musick International, Inc.

The installation and upgrade for Property Manager July 2011 update is simple to accomplish. These instructions will walk you through the steps necessary to implement the update for Property Manager. The un-install and/or re-install of the Property Manager may require a server re-start. Performing this update after hours is recommended. Any questions may be directed to the support staff at Musick International. Please do not hesitate to contact us at 719-395-4124 or Support@Musick-Int.com. Thank You.

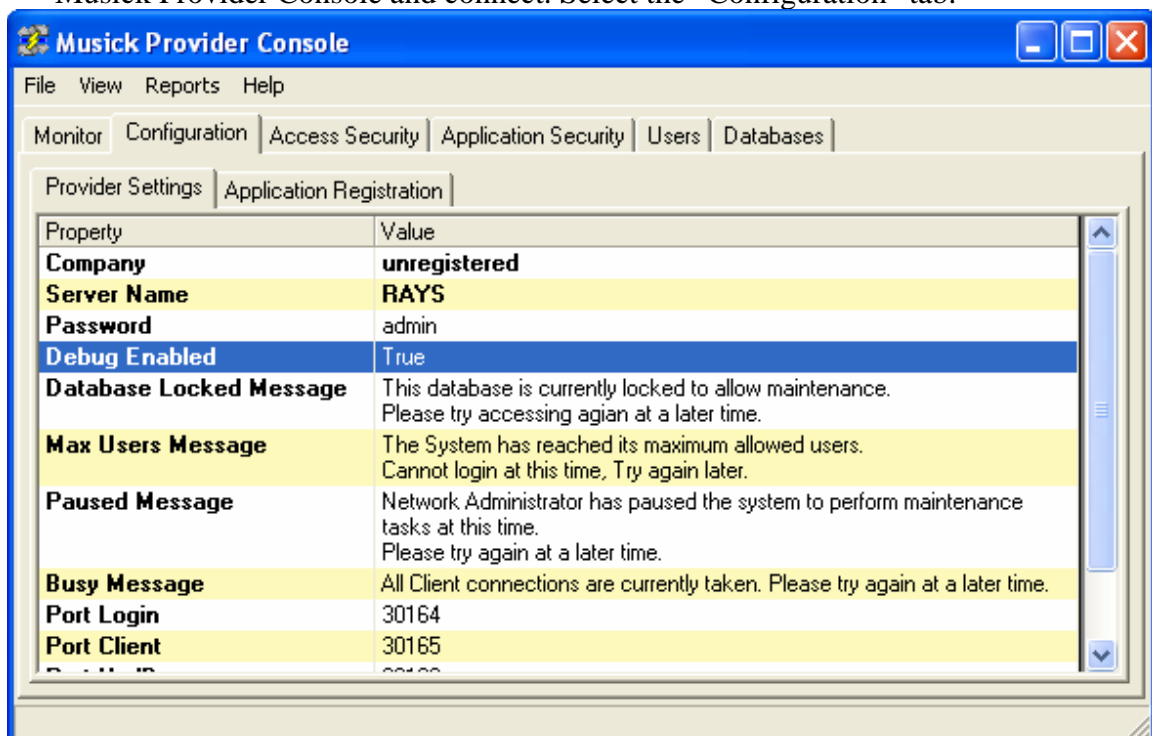
I) Installation/Upgrade databases

- 1) Verify all users have exited the Property Manager.
- 2) Stop the Musick Provider. Either the application running in the system tray or the Musick Provider Service.
- 3) Backup all databases.
- 4) Verify the customized reports have been backed up (back up the \\PM20B\Reports\ folder on the server.)
- 5) Download the latest installs using the links provided by Musick International.
- 6) A server re-start is recommended at this time. This will ensure all resources are released and provide a fresh environment for the re-install. If the Musick Provider starts automatically, shut down the Musick Provider.
- 7) Un-install the Musick Provider and Property Manager from the server.
- 8) Delete all *.LDB files in the folder where the Property Manager databases are located. These are temporary files created by Access.
- 9) Delete the MIPProviderDebug.MDB and MIPProviderDebug.LDB on the server where the Musick Provider is installed. Note: Users, licenses, databases and security are stored in the MPConfig.MDB file. Do not delete this file.
- 10) Delete the TempDebug.txt file in the PM20B folder on the server.
- 11) Install the latest release of Musick Provider and Property Manager on the server. Note: If installing on Windows7 or Server 2008 r2, we recommend installing the Musick Provider on the root of the drive. To run the install program, right click the file and select "Run As Administrator" to provide higher install rights.
- 12) Start the Musick Provider as a Service or a program.
- 13) On the server, run the "Service Pack" to update all databases with Lock Box tables and fields. Run from "Start" – "Programs" – "Musick Provider" – "Service Pack Installer" or windows explorer: "C:\Program Files\Musick International, Inc\Musick Provider\ServicePacks\MSPInstaller.exe"



Select “Update PM Lock Box (Dec 15 2010)” from the list of service packs (top list). Select the databases from the database list. Click on “Run On Selected” or “Run On All Databases”. If you run the Service Pack Installer multiple times, it will skip databases that have been updated previously.

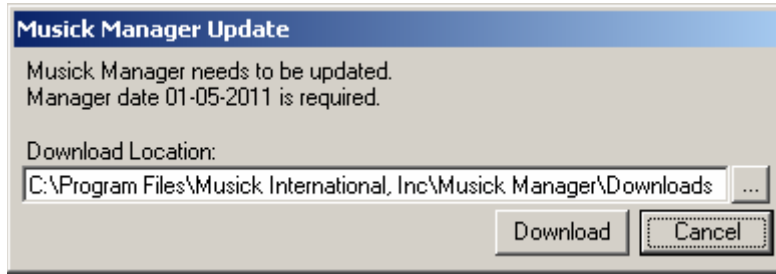
- 14) Turn off “Debugging” for the Musick Provider Console. On the server, start the Musick Provider Console and connect. Select the “Configuration” tab.



If “Debug Enabled” is “True”, double click the line to set the value to “False”. Exit the Musick Provider Console.

This concludes the update on the server.

- 15) On each workstation, connect to the Musick Provider. Each workstation will prompt the user for the new installation of the Musick Manager and Property Manager. The first message is the update for the Musick Manager:

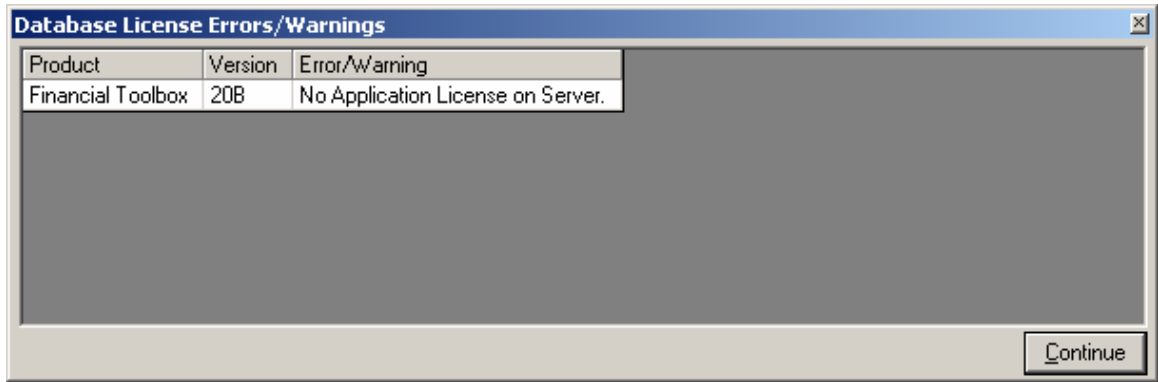


Select “Download” to continue and follow the screen prompts. Select “Continue” and then “Next” to “Repair” the installation. Start the Musick Manager and connect to the Musick Provider again. This screen will display indicating an upgrade to the Property Manager is available.



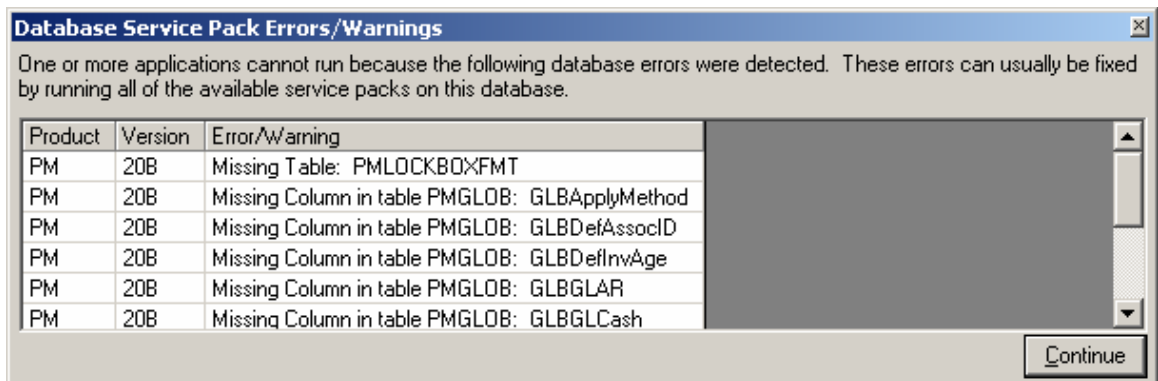
Click “Continue” to clear this message screen. To download and install this update, go to the “Tools” – “Control Panel” screen and select the “Product Updates” tab. Highlight Property Manager and click “Download”. Follow the screen prompts.

- 16) For each database, upgrade the “Financial Toolbox” to version 2.0C. If a database is running an older version of the “Financial Toolbox”, this message will display:



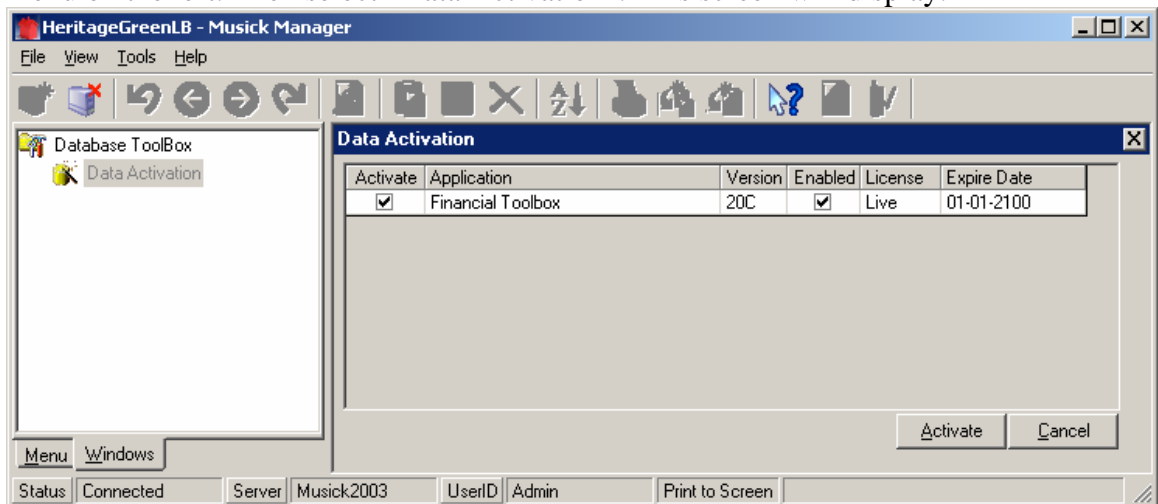
Select Continue.

If the service pack for Lock Box processing has not been run, the following message will display:

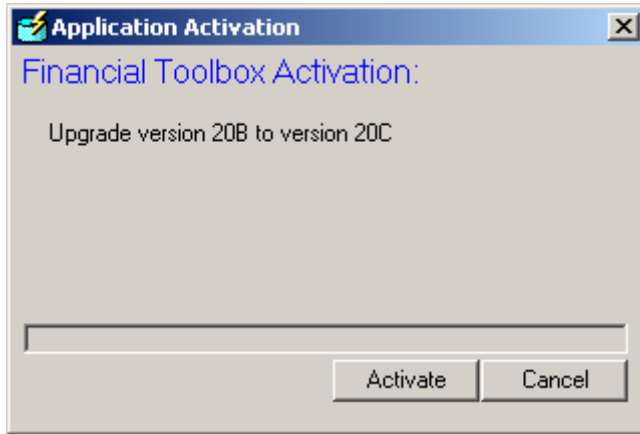


Please review these instructions. Run the “Service Pack” as described in section I-13.

To upgrade the “Financial Toolbox”, select the “Database Toolbox” from the menu on the left. Then select “Data Activation”. This screen will display:



Check the box for “Financial Toolbox” version 2.0C, then click the “Activate” button. This screen will display prompting you to verify the activation:



Select "Activate" to continue. After activation, exit the "Data Activation" screen.

- 17) Verify "Debugging" is turned off for each workstation. Unless directed by Musick International Support staff, the debugger is not enabled or turned on. If the workstation debugger is enabled, "Debugger" will display on the "Tools" menu at the top of the screen. If "Debugger" is in the list, set the value to "Debug Off".
- 18) Run the "Data Integrity" for each database. From the "Database ToolBox" select "Data Integrity". Put a check in the box next to Property Manager, select "Repair Errors" and then click "Run Integrity". To view the Integrity Report, exit the Data Integrity screen and print the "Integrity Log" from the "Database Toolbox" menu.

This is the complete installation for the Property Manager update. If a particular step is unclear, please feel free to contact Musick International for clarification.

Thanks You,

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